

## NHS Services We Provide\*



Pre-op & Post-op  
Cataract Care



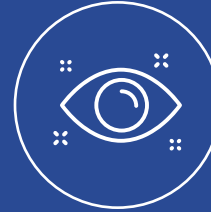
Cataract  
Surgery



YAG Laser  
Treatment



Glaucoma



Oculoplastics  
Surgery



General  
Ophthalmology

\*Services provided dependent on location

## Easy Referral Pathway For All NHS Patients

### Optometrist Referral



We advise you to follow your local referral pathway, which can include the below.

- Optometrists can make contact with the patient's GP, who will then make the referral using the local Referral Management.
- ACES alternatively accepts direct referrals via email at [aces.referrals1@nhs.net](mailto:aces.referrals1@nhs.net)

### GP Referral



All healthcare professionals referring NHS patients to ACES should use the e-Referral Service (e-RS).

**e-RS** – Select ACES from the provider

24/7 Practitioner and Post-Operative Advice Line:

**0333 188 2938** Monday to Saturday between 9am-5pm

**03300 240 488** outside normal operating hours.

## NHS Partnership Executives

If you would like to hear more about our services and how we can support you and your practice in providing excellent care to your patients, please contact your local NHS Partnership Executive:

**[communications@aces-eyeclinic.co.uk](mailto:communications@aces-eyeclinic.co.uk)**



## ACES Newcastle

Ground Floor, The St Nicholas Building,  
5 St Nicholas Street, Newcastle NE1 1RF

### Services available:

- Pre-op & Post-op Cataract Care
- Cataract Surgery
- YAG Laser Treatment

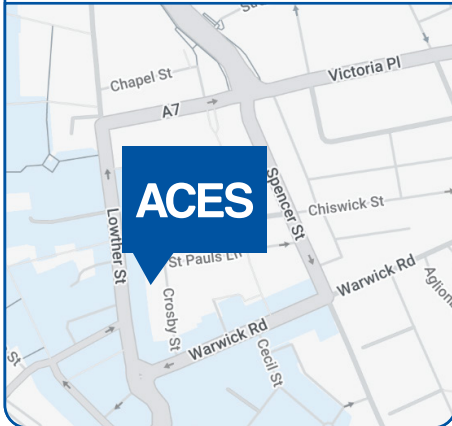


## ACES Carlisle

Broadacre House  
16-20 Lowther Street  
Carlisle CA3 8DA

### Services available:

- Pre-assessments



## ACES Darlington

32 High Row,  
Darlington DL3 7QW

### Services available:

- Pre-assessments

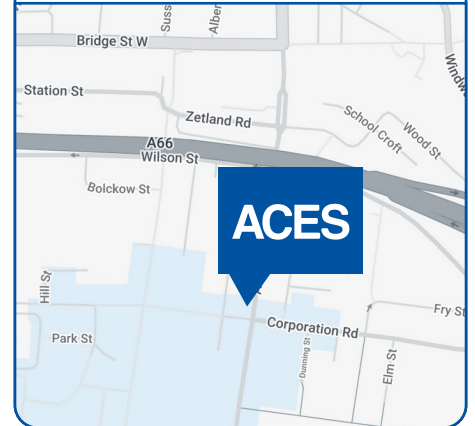


## ACES Middlesbrough

29 Corporation Road  
Middlesbrough TS1 1LP

### Services available:

- Pre-assessments



For directions to the clinics, please visit our website.

## What Our Patients Say About ACES



**99.4%**

would recommend ACES  
vision correction surgery to  
their friends and family.\*



**98.6%**

were satisfied  
with their care.\*



**97.8%**

were satisfied or very satisfied  
with their overall experience  
at ACES.\*



**91.2%**

said their quality of life  
has improved since  
having surgery.\*

[www.aces-eyeclinic.co.uk](http://www.aces-eyeclinic.co.uk)

0333 188 2937 | [aceseyeclinic.enquiries@nhs.net](mailto:aceseyeclinic.enquiries@nhs.net)

**ACES**

**NHS**

Providing NHS patients with choice when it comes to their eye care.

\*2023 ACES Telemedicine Post-Op Questionnaire and External Optometrist Feedback form. Dates between 1st January to 3rd of September 2023. Sample size 3,776.